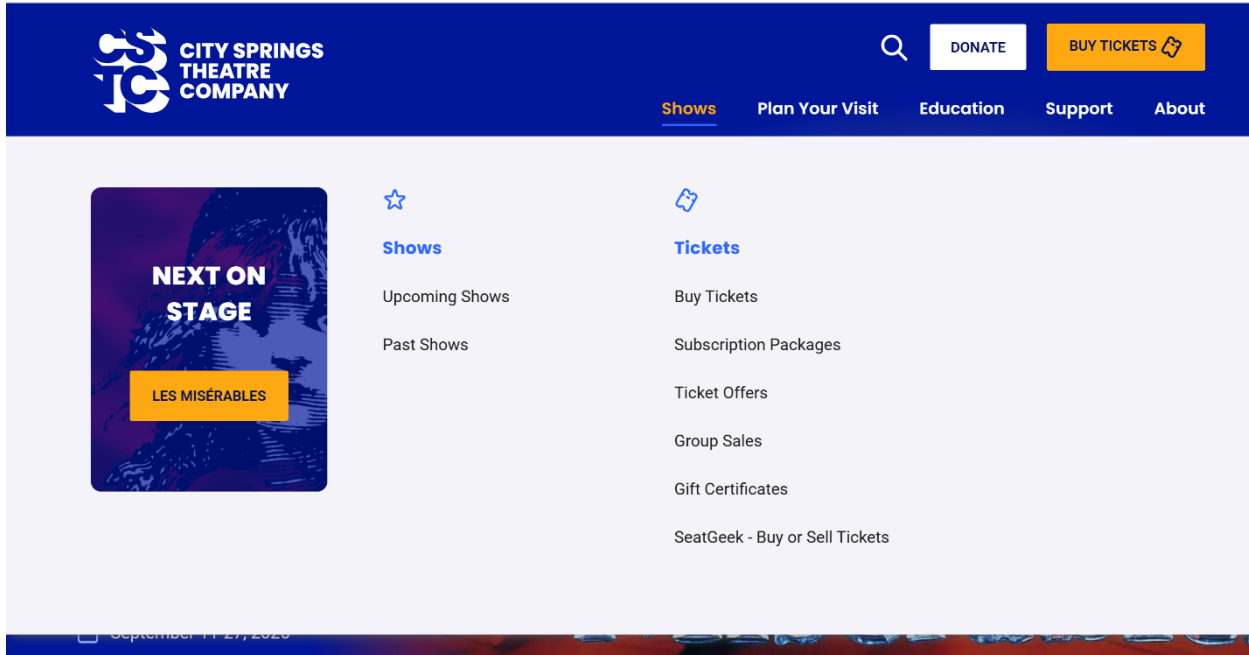
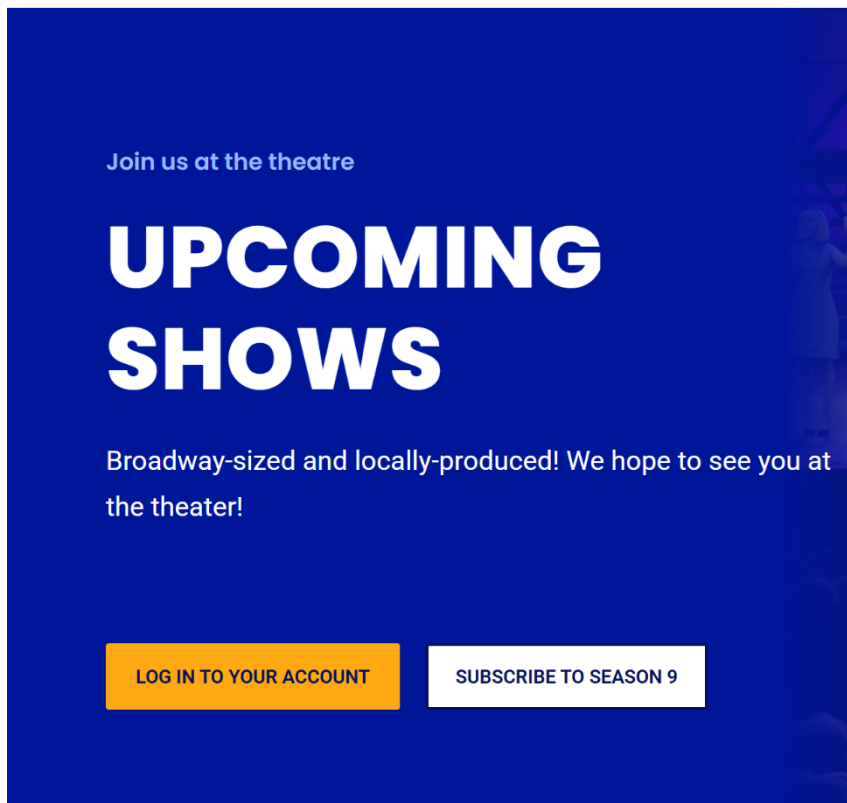


How to Exchange Your City Springs Theatre Company Tickets Online

Go to cityspringstheatre.com and select “Shows”, then “Upcoming Shows”



Select “Log in to Your Account”



Log in to your ticketing account

 [Buy Tickets](#) [Promotions](#) [Season Renewals](#)

Sign In

Email *

[Create Account](#)

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[Site Security](#)

On the right side under “My Tickets” menu, select “Exchange”

My Tickets	
Season Renewal Application	>
Reissue	>
Exchange	>
Transfer	>
Pending Transfer	>
Sell on SeatGeek	>
Payment Schedules	>
Order History	>

Select the show you are interested in exchanging from the list of shows you have tickets for

Exchange

Select an event or item to exchange

2026-27 City Springs Theatre Company



Les Misérables
Friday, September 11, 2026 at 8:00 PM
Byers Theatre at Sandy Springs Performing Arts Center

>



Anastasia
Sunday, December 20, 2026 at 2:00 PM
Byers Theatre at Sandy Springs Performing Arts Center

>



Dear Evan Hansen
Sunday, March 14, 2027 at 2:00 PM
Byers Theatre at Sandy Springs Performing Arts Center

>



Grease
Sunday, May 9, 2027 at 2:00 PM
Byers Theatre at Sandy Springs Performing Arts Center

>

Cancel

Select the seats you wish to exchange out of; if it is all or your seats you can choose “Select All” at the top. Once you have chosen your seats to exchange, click “Next”

Exchange

Select seats to exchange



Anastasia
Sunday, December 20, 2026 at 2:00 PM
Byers Theatre at Sandy Springs Performing Arts Center
2026-27 City Springs Theatre Company

Select All

ORCH:CENTER, Row J, Seat 115
VIP, Subscriber
\$99.00

☐

ORCH:CENTER, Row J, Seat 114
VIP, Subscriber
\$99.00

☐

Exchange Ticket Cost

\$0.00

Cancel

Next

Select the date you would like to exchange into

Exchange

Select a new event

Select a new event



Anastasia

Friday, December 11, 2026 at 8:00 PM
Byers Theatre at Sandy Springs Performing Arts Center



Anastasia

Saturday, December 12, 2026 at 2:00 PM
Byers Theatre at Sandy Springs Performing Arts Center



Anastasia

Saturday, December 12, 2026 at 8:00 PM
Byers Theatre at Sandy Springs Performing Arts Center



Anastasia

Sunday, December 13, 2026 at 2:00 PM
Byers Theatre at Sandy Springs Performing Arts Center



Anastasia

Tuesday, December 15, 2026 at 7:30 PM
Byers Theatre at Sandy Springs Performing Arts Center



Anastasia

Wednesday, December 16, 2026 at 7:30 PM
Byers Theatre at Sandy Springs Performing Arts Center

Switch to the “Search by Seat” tab to open the seat map to select your new seats

Exchange - Find Seats

Find seats to exchange

[Search by Price](#)

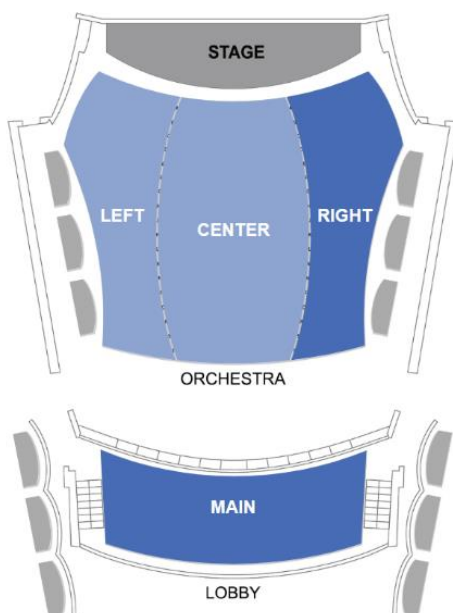
[Search by Seat](#)



Anastasia

Saturday, December 12,
2026 at 8:00 PM
Byers Theatre at Sandy
Springs Performing Arts
Center

Item Details

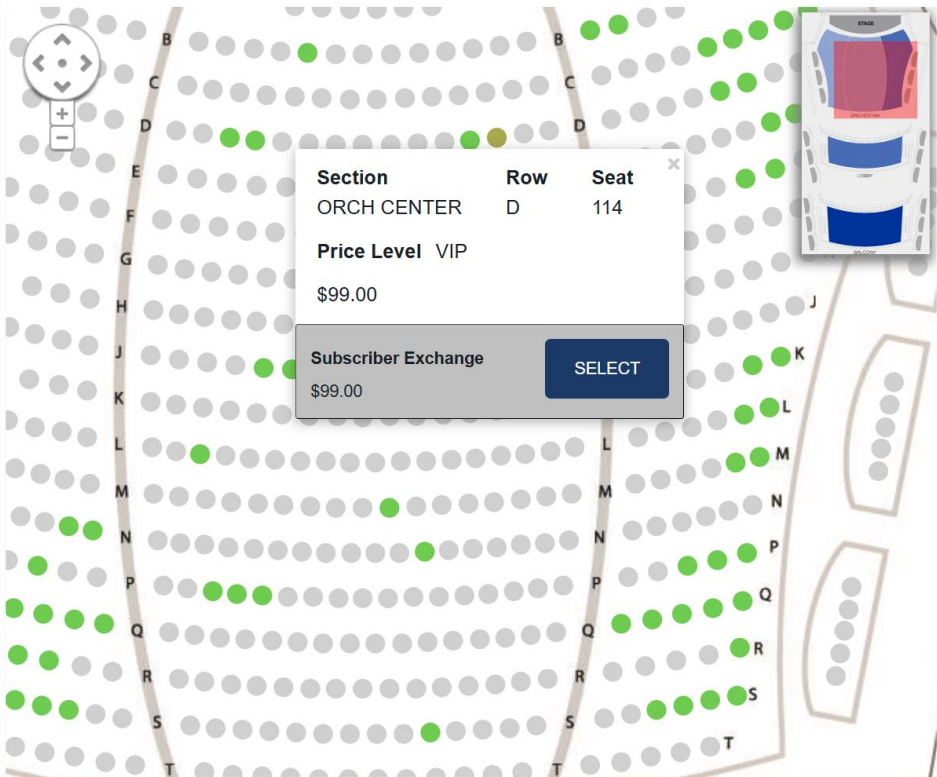


Click onto the seat map to see what seats are open for the performance, then select the same number of seats that you are exchanging. Note: If you have tickets in multiple price levels you will want to exchange them one at a time. Once you've selected your seats select "Continue."



Anastasia
Saturday, December 12,
2026 at 8:00 PM
Byers Theatre at Sandy
Springs Performing Arts
Center

Item Details



If you are a subscriber and seats in your same price range are available for the new performance, there should be no additional cost. If you are not a subscriber there will be a potential fee depending on your new seat selection. Confirm new performance date, exchange cost, choose your new Delivery Method, and select “Next.”

Exchange

Review the new seats and select a delivery method



Anastasia

Saturday, December 12, 2026 at 8:00 PM
Byers Theatre at Sandy Springs Performing Arts Center

[Change Event](#)

2 X Subscriber Exchange
VIP
ORCH:CENTER, Row D, Seat 115 - 114

[Change Seats](#)

New Ticket Cost	\$198.00
Old Ticket Cost	\$198.00
Exchange Cost	<u>\$0.00</u>

Delivery Method

Select ▼

Select

0.00 - Mobile Pass

0.00 - Print at Home

[Cancel](#)

[Next](#)

If your new tickets are a lower price than your original tickets; you will see in the Cost Breakdown a line with the “Exchange Offset.” Per City Springs Theatre Company policy, exchanges are subject to availability, and all tickets are final sale, no refunds.

Same Price Range Exchange

Exchange

Is the following information correct?

New Item



Anastasia
Saturday, December 12, 2026 at 2:00 PM
Byers Theatre at Sandy Springs Performing Arts Center

2 X Subscriber Exchange
VIP
ORCH: CENTER, Row J, Seat 115 - 114

Delivery MethodPrint at Home

Old Item



Anastasia
Sunday, December 20, 2026 at 2:00 PM
Byers Theatre at Sandy Springs Performing Arts Center

ORCH: CENTER, Row J, Seat 115
ORCH: CENTER, Row J, Seat 114

Cost Breakdown

New Ticket Cost	\$198.00
Old Ticket Cost	\$198.00
Delivery Charge	\$0.00
Exchange Fee	\$0.00
Exchange Cost	\$0.00

[Cancel Exchange](#)[Yes, Submit Exchange](#)

Lower Price Range Exchange

Exchange

Is the following information correct?

New Item



Anastasia
Saturday, December 12, 2026 at 2:00 PM
Byers Theatre at Sandy Springs Performing Arts Center

2 X Subscriber Exchange
Premium
ORCH: CENTER, Row N, Seat 118 - 117

Delivery MethodMobile Pass

Old Item



Anastasia
Sunday, December 20, 2026 at 2:00 PM
Byers Theatre at Sandy Springs Performing Arts Center

ORCH: CENTER, Row J, Seat 115
ORCH: CENTER, Row J, Seat 114

Cost Breakdown

New Ticket Cost	\$178.00
Old Ticket Cost	\$198.00
Delivery Charge	\$0.00
Exchange Fee	\$0.00
Exchange Offset	\$20.00
Exchange Cost	\$0.00

[Cancel Exchange](#)[Yes, Submit Exchange](#)

Once you’ve reviewed all the details select “Yes, Submit Exchange,” and you’re all set!

